CUSTOMER CONTRACT APPLICATION FORM

Account Number _____

Plot No _____

Zone/ Village _____

I hereby request you to supply water to the property shown above I agree to abide by the terms and conditions specified in the water By-Laws and hold myself responsible for payment of all water, meter rent, sewers conservancy and refuse collection charges until such time as the agreement is terminated in accordance with the Company By-Laws.

Signature..... Date.....

PLEASE PRINT

CONSUMER DETAILS

Full Name ..... Mobile Number

Postal Address ..... E- mail Adress

Skype Address ..... P.I.N No

OTHER INFORMATION

Personal identification (ID No. / Driving License / Passport) .....

Names of Employer (if self-employed name of business.....

Place of work.....

Postal Address.....

Companies & Partnership to produce Registration Certificate.....

NOTES

1. In case of changes of ownership of the building new water agreement will have to be entered into
2. The applicant must produce his last water bill receipt.
3. The Company Water By-Laws are available for reference on request.

LANDLORD'S CERTIFICATE

Name of the Landlord ..... Address: .....

I the above named Landlord hereby certify that the within named person is my tenant/sub-tenant with effect from .....

(give date) and guarantee that bills in respect of the above connection shall be paid

Signature of the Landlord..... Date.....

ADDRESS OF CONNECTION (Enter either: A and B)

A NEW CONNECTION: Section | Plot | House/Flat

Street | Town

B ENTER (X) HERE IF CONNECTION HAS HAD A PERVIOUS CUSTOMER

DETAILS OF CUSTOMER (enter either at A or B)

NEW CUSTOMER: P.O Box | Town | Class

Employer's Name

P.O Box | Town

Security Deposit Amount | Receipt | Date

Kshs Cts

Labour Charges | Receipt | Date

Kshs Cts

For enquiries, please contact us on: Customer Care +254 791 389 372,
E-mail: info@naruwasco.co.ke, Website: www.naruwasco.co.ke

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FORM F102

CONDITIONS OF SUPPLY

4. The water Act 2016 and Wasreb regulations as from time to time amended shallbe deemed to be incorporated in and to form part of these conditions of supply.
5. Application for the execution of works will as a rule, be dealt with in the order of priority of date, but the water undertakerreserves the right to execute the work in the manner and at the time best to his convenience.
6. All charges shall be payable on demand.
7. If any account is overdue the water supply shall be cut off under the provisions of the water (undertakers) rules (Water Act2002) and proceedings taken to recover the charges due.
8. Any changes in the charges shall be notified in the gazette, and in addition details thereof shall be sent to each consumer with the monthly account preceding such a charge.
9. The water undertaker shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer to the conditions of supply but without prejudice to any antecedent right against the consumer including the right to take proceedings.
10. (a) No consumer shall use of permit to be used; any water supplied in pursuance of an application made by him underregulation 3 of these regulations except for such use as specified by him in his application.
    (b)No consumer shall convey, or permit water supplied to him by water undertakers.
11. In accordance with regulation 12 of these regulations, the consumer shall deposit Kshs..... which shall be retained by the water undertaker for the period during which the consumer is supplied with water.
12. The consumer shall meet all charges in respect of water supplied in pursuance of this application and consumer's pursuant to a written request made by him.
13. The consumer's responsibility begins immediately after the meter towards his house; it is the customers' responsibility to ensure that service pipes are of good quality, laid at least 750mm below the ground surface and properly backfilled to ensure pipes are not damaged resulting in loss and/or contamination of water supplied.
14. It is the responsibility of the consumer to give access to the meter and premises to the water undertaker or his authorized agent who shall reserve the right to disconnect in the event of no such access being granted.

ACCOUNT NUMBER		Date	
Meter Reading		Size	F nt
Meter Number		Water rate code	
CONNECTION FEE	KSHS Cents	Note that this charges, less the application of any connection deposit held will be shown on the first water bill.	

VERIFIED BY: AREA MANAGER ..... Date.....

AUTHORIZED BY: TECHNICAL MANAGER..... Date.....

AUTHORIZED BY: COMMERCIAL SERVICES MANAGER..... Date.....

This Customer Contract form has been approved on this 21st day of June 2023

MANAGING DIRECTOR
NARURU RURAL WATER

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FCPA Reuben Korir
Managing Director

For enquiries, please contact us on: Customer Care +254 791 389 372,
E-mail: info@naruwasco.co.ke, Website: www.naruwasco.co.ke